Fulton County Schools calls on Nintex for digital transformation

One of the oldest and largest school districts in the state of Georgia uses Nintex to digitize and streamline its operations.

Organization
Fulton County Schools

Website
www.fultonschools.org/en

Industry
Education

Country
United States

Business situation
Fulton County School System needed a process automation solution to support various projects, including the STEAM program application at one of its schools.

Solution
Using Nintex Workflows and Nintex Forms, Fulton County Schools digitized the entire program application process, eliminated the need for paper forms, and streamlined the review and communications.

Benefits
Eliminates paper forms

Drives digital transformation efforts

Better visibility and tracking into application status

Over 200 applications digitally processed with the tool in the first year of use

Project:
Boost efficiency and productivity

"Nintex is a huge part of our digital transformation success at Fulton County Schools. In fact, as we deliver additional Nintex solutions many more departments are speaking up as they realize the immediate value of what our Enterprise Applications team is doing. Thanks to Nintex we're effectively giving our teachers and staff more time every school day to do what they do best – educate children and turn them into tomorrow's leaders"

— **Anne Sexton**, Coordinator of Enterprise Applications, Fulton County Schools

With more than 14,000 full-and part-time employees, Fulton County Schools Enterprise Applications team was tasked with the challenge of making processes across the school system more efficient. Founded in 1871, Fulton County School System is one of the oldest and largest school districts, with approximately 96,700 students across 105 schools, in the state of Georgia.

Fulton County Schools purchased Nintex as part of an add-on to a packaged CRM solution using SharePoint online to manage its grant approval processes. The solution tracks grant approval processes in the school system's CRM and a SharePoint list, using Nintex workflows.

Realizing the potential of workflow automation for other processes at Fulton County Schools, Coordinator of Enterprise Applications Anne Sexton began eyeing other processes ripe for automation, as demand from departments in the school system also grew.

Paper forms don't always make it home to parents, or back to school

One of the many processes now automated with Nintex is the "STEAM Academy" application for one of Fulton County's elementary schools. The school's "STEAM Academy" groups Science, Technology, Engineering, Arts, and Mathematics curriculum together. Parents must apply to have their child in the program as there is only one teacher per grade level.

Previously, if parents wanted their child in the program, they would have to complete a two-page paper form and return it to the program coordinator. Once applications are returned, the program coordinator would review all applications and contact parents one-by-one as students are accepted and turned away from the program. In addition to the form, older students also need to submit a project to apply to the program.

In the case of this school, the program coordinator has another full-time job as the school's assistant principal. Each year, more than 200 applications were submitted to the program with the review, approval and parent correspondence managed all manually. The program coordinator reached out to Anne and Eric Rhodes, SharePoint and Nintex Developer/Administrator at Fulton County Schools, to see if there was a possibility to automate.

Nintex Forms and Workflow does the heavy lifting

The program coordinator needed a better way to manage, track and keep up with the application process. Knowing the capabilities of Nintex, Anne and Eric had the answer.

Eric used Nintex to completely digitize the STEAM Academy application process – from the form, to the approval, and the communications with parents. Using Nintex Forms, Eric digitized the paper form application into an anonymous online form shared via a link for parents to complete. Once the form is submitted, a workflow is kicked off notifying the program coordinator and the application is added to a SharePoint list, where every step in the process is tracked.

Admission to the program has various requirements based on age and grade. Once an application is reviewed, the program coordinator can approve or decline from the list and automatically notify parents of their child's acceptance status. Now, the program coordinator has complete and easy visibility into the status of each application.

With over 105 schools in the system, this school isn't the only one with a STEAM program. "We can offer the same solution to other schools with this program," adds Eric. "They might have different needs, but we can tweak it and expand it easily with Nintex."

"Departments are seeing the value in what we are doing with Nintex. When we were working with just SharePoint Designer and InfoPath, it just wasn't possible. Nintex has opened us up to do so much."

— **Anne Sexton** , Coordinator of Enterprise Applications, Fulton County Schools

Digitization for everything else...

The Enterprise Applications team continues to find more opportunities to utilize Nintex at Fulton County Schools, especially for digitizing paper forms. So far, they've built Nintex solutions for class size exception requests, replacing paper forms across departments, school site visits, warehouse and equipment inventory, and more.

In the schools last semester alone, over 1,000 requests for class size exceptions were made. Previously these all came in as individual emails. In a short time, Eric automated this process and is planning to implement Nintex Hawkeye to monitor the requests.

The demand for Nintex at Fulton County Schools is viral. As a Nintex solution is implemented in one department, others realize they have a similar need and come to the Enterprise Applications Team to ask what can be done with Nintex.

About Nintex

Nintex is the global standard for no-code process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes. Learn more by visiting **www.nintex.com** and experience how Nintex and its global partner network are shaping the future of Intelligent Process Automation (IPA).

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