

ELANTIS SOLUTIONS INC.

UNLOCKING THE POWER OF MICROSOFT 365 FOR A GLOBAL WATER PARK MANUFACTURER



Client Profile

A manufacturer of water parks and water play areas, has made waves globally.

Our client completed over 6,000 successful projects across theme parks, cruise ships, indoor and outdoor water parks, and hotels and resorts all around the world.

To support this global reach, our client needed a cutting-edge IT systems that match their innovative spirit.

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The Challenge

Our client transitioned to SharePoint Online to enhance collaboration and shedding outdated infrastructure. While this move improved document management, they recognized it was just the beginning.

They wanted to continue improving their technology use and ensure that the IT department was enabling the business to function efficiently.

With a suite of powerful Microsoft 365 applications now at their fingertips, they were at a pivotal juncture, questioning:

- What improvements will make the greatest impact on our business?
- What is the best way to roll out additional Microsoft 365 applications to support change management and user adoption?
- What interdependencies exist between potential Microsoft 365 initiatives?
- How do we keep up to date with new functionality and applications as they are released?

They needed a plan to maximize their Microsoft 365 investment and drive meaningful results.

The Solution

As a trusted partner with broad Microsoft expertise, Elantis was there to provide guidance. Elantis conducted a comprehensive assessment of the client's Microsoft applications, pinpointing areas that were ripe for optimization and providing tailored recommendations, including licensing considerations. Our holistic approach also addressed the human aspect of IT: change management, governance, and process optimization.

The assessment revealed several key areas for improvement, including:

- **SharePoint and Teams sprawl:** These applications were widely adopted, but there was a lack of governance, leading to duplicate and abandoned Teams and SharePoint sites. This leads to user frustration, and the risk of decisions made on out-of-date information, and may have long-term cost implications.
- **Difficulty finding information:** Search functionality was not optimized, and users were having difficulty finding the information they needed to do their jobs effectively.
- **Manual processes:** Key business processes were manual, difficult to track, and lacked visibility. While there was some use of Power Apps and Power Automate, much of the automation lacked governance, was error-prone, and did not align with best practices.
- **Managing Microsoft 365 Security:** Permissions to applications and sites were managed manually, which was time-consuming and could risk exposure to sensitive data. There were limited data loss prevention measures in place, which could pose significant security vulnerabilities.
- **Cost optimization:** Large volumes of product documentation, such as drawings, specifications, and engineering controls needed to be retained for compliance, however, these were consuming a large amount of storage space and older files were not accessed frequently. Archival processes were recommended to reduce costs.

Given these findings, our client needed a plan to maximize their Microsoft 365 investment and drive meaningful results.



The Results

Elantis worked hand-in-hand with the client to prioritize recommendations and chart a course toward Microsoft 365 maturity. To date, we have completed nearly 20 Microsoft-related projects, delivering significant ROI for the client.

Highlights include:

- **Streamlining processes with automation:** Utilizing Microsoft Power Apps and Power Automate, we automated contracts management, quality assurance, change management, daily reporting, and more. Elantis also empowered client's citizen developers with a Power Platform Center of Excellence.
- **Boosting productivity with search optimization:** Elantis customized the client's search configuration to provide more relevant results for unstructured data.
- **Improving collaboration and user experience through governance and automation:** We developed SharePoint and Teams templates to streamline collaboration and improve the user experience. Provisioning of these templates was automated to further support governance and increase efficiency.
- **Maintaining security with role-based access:** Security vulnerabilities were minimized by implementing role-based access. This eliminated the time-consuming, granular permissions management that was in place.

“Elantis is a flexible and adaptable partner, tailoring their solutions to meet our organization’s needs and budget. Their strategic guidance helped us transition to the cloud and provided valuable insights for long-term optimization within Microsoft 365.”

Are you ready to unlock the full potential of Microsoft 365 and transform your business? Let Elantis guide you on a path to unparalleled efficiency and productivity. Contact us today for a Microsoft 365 assessment and start increasing your technology ROI. Your journey to a more streamlined, secure, and innovative future begins now.